Institutional Learning Outcomes and 21st-Century Skills Matrix

21st-Century Skills / Competencies	Relevant ILOs	What the ILO establishes
1. Critical thinking, analysis & problem-solving	**ILO 2, ILO 3**	Applying knowledge to real-world problems and critically analyzing/evaluating information
2. Creativity & innovation	**ILO 6**	Generating creative ideas and applying innovative approaches
3. Communication & digital literacy	**ILO 5**	Effective communication using language, digital technologies and discipline-specific tools
4. Collaboration & teamwork	**ILO 7**	Effective and responsible collaboration in academic, professional and community contexts
5. Professionalism, ethics & responsibility	**ILO 4, ILO 7**	Ethical principles, professional standards and responsible collaboration
6. Lifelong learning & adaptability	**ILO 8**	Continuous learning, personal/professional development and sustainable practices
7. Diversity, intercultural competence & social responsibility	**ILO 4, ILO 8, ILO 9**	Ethical/social responsibility, sustainable development and respect for diversity